



Streetwise Young People's Trustees' Annual Report and Financial Statement

2021 – 2022



Streetwise
YOUNG PEOPLE'S PROJECT

Registered Charity Number: 1058360

The Trustees are pleased to present their Annual Directors' Report together with the financial statements of the Charity for the year ended 31 March 2022 which are also prepared to meet the requirements for a Directors' Report and accounts for Companies Act (2006) purposes.

The Financial Statements comply with the Charities Act 2011, the Companies Act 2006, the Memorandum and Articles of Association, and Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019)

Chair's report

In taking over as Chair from November 2021 I was very aware of the complexity and change facing Young People in a world emerging from a Pandemic and facing uncertainties across the globe. All these challenges and resultant fears have increased Young People's vulnerability and had a negative impact on their Mental Health.

It became apparent that the economic and social effects of the Lockdowns and the ongoing developing situation with Covid would have a negative impact generally, but particularly on Children and Young People's Education and Wellbeing, both in the short term and for years to come. Mental Health issues became more prominent and statutory Services and third sector Services alike faced being overwhelmed and in financial crisis. In these unprecedented circumstances, Streetwise has responded to these challenges in a creative, flexible, energetic and innovative way using all the experience and skills of Streetwise staff and the Leadership Team to improve and scale up innovative Service models building a Society that works for all Young People. These are only some of the highlights and achievements.

Response to Covid - an enhanced use of Social Media and online Therapy – signposting to appropriate Apps and digital resources – staff transformed their ways of working to use messaging apps and video calls to continue reaching Children and Young People at risk of harm and those struggling with their Mental Health.

Information, Advice and Guidance - additional staff and improved links and "check-ins" with Young People unable to access face-to-face support, including within schools with very positive results. Enhanced social media opportunities continue – including access to online Therapy Bytes eBrochure.

Mental Health and Wellbeing Service – improved choice of access, options and increasing confidence as we moved out of the Pandemic. Noting the importance of covering the full age range of 11-25 year olds - Early Intervention continues to be a key initiative with the consequent reduction in referrals to Children and Young People's Services (CYPS) further developed through the successful establishments of Early Intervention Youth Hubs within some local schools.

Streetwise maintained the Services to Victims of Crime with a need to focus on the Newcastle area due to the large numbers of referrals. Work into Anger Management Groups continued as aggressive behaviour and inappropriate coping strategies resulted in an increase in antisocial behaviour.

Contraception and Sexual Health Services (CASH)

– although halted by Covid and progressing slowly post Covid – Streetwise has continued to provide reception and front-line triage at the NHS Centre supporting weekly CASH drop-in Services and a new CASH walk in Service has been established in a school supporting many Young People in its first month of operation. Secured a Local Authority Sexual Health contract in partnership with another Charity to re-launch Sexual Health Education and Support Services within Newcastle.

Detached and Outreach Youth Work - this has continued even with the restrictions of Covid – maintaining an individual and group lifeline to helping Services when safe to do so. Responding to the lifting of some restriction regular Youth Work was introduced as soon as safely possible – Streetwise staff continued to maintain Covid safety, distributing PPE safety packs to Young People in the City Centre. Streetwise have always been responsive to any changes providing opportunities to help Young People – allowing them to access staff and Services at the first opportunity – which this year included delivering information during “Freshers” Week for the City’s Universities.

Early Help Youth Hubs in Schools - Streetwise in collaboration with the Gosforth Academy Trust (GAT) are delivering an early Help Youth Hub to address the overwhelming need for improved access to Young People’s Mental Health Services. It is hoped to roll out this Model across other schools following a very positive early response to this initiative.

Young People’s Participation and Social Action Projects - continues intrinsic involvement in the operation and development of Streetwise to very positive effect with many new initiatives this year including rebranding of the newly formed Youth Board and designing and filming of hate crime videos.

The Level Up Project continues to support Young Men from Black, Asian and Ethnic Minority Communities – essential work during the Pandemic to avert further isolation and stigma. The success of Level Up has been further developed in the form of Heritage, Empowerment and Rights (H.E.R.) focusing on Black, Asian and Minority Ethnic Young Women.

This amazing work during difficult and challenging times has been consolidated by Streetwise winning the Glaxosmithkline (GSK) Impact Award in Partnership with the King’s Fund – supporting excellence in Community Health.

The ability to be flexible and responsive, utilizing learning and experience in our approach will serve Streetwise and therefore Young People to positive effect for the potentially difficult and unpredictable times ahead. I want to thank all the Board Trustees, who have been supportive, encouraging and diligent during these challenging times. I would like to thank all our donors and fundraisers without whom the great work of Streetwise would not be possible.

Finally, I would like to record my thanks, on behalf of the Board of Trustees, to Andy Roberts, for his work as Chair, over the past two years, and for his significant contribution during more than six years at the Charity, successfully guiding Streetwise through the COVID Pandemic, with unwavering support and leadership.

Dr Janis Smith

Chair, Streetwise Young People’s Project



Our purposes and activities

Objects & Aims

The aim of the Charity is to preserve and provide for the physical and Mental Health of Young People aged 11-25 years by providing advice, information and support, without distinction of sex, sexuality, disability, race or political, religious or other opinions, in a common effort to advance Education and to provide facilities in the interests of Social Welfare;

Beneficiaries include those living in Newcastle upon Tyne, Gateshead, North Tyneside, Northumberland, South Tyneside, Durham and Sunderland.

Aims

- To support Young People to achieve a greater understanding of themselves and their relationship to their world, the people, and communities around them, so they can achieve their potential.
- To encourage Young People to have a greater awareness and understanding of their personal resources in order to make healthy lifestyle choices; build their resilience, understand their personal responsibilities, increase their self-worth, reduce risks and make effective decisions.
- To involve Young People in the design and commissioning of Services that meet their needs and to ensure their knowledge and understanding is recognised and used to inform and influence Funders, Commissioners and Policy Makers.

Our Vision

All Young People have an equal right of access to high quality Services that are responsive to their needs, challenge inequalities, recognise diversity and enable them to grow into healthy and resilient adults.

Our Mission Statement

Streetwise exists to provide free, confidential, non-judgemental information, advice and counselling services that inspire and empower Young People to make informed choices and enhances their personal, social and emotional development, equipping them with skills for life.

Our Values

Respect - The needs of Young People are recognised and are at the heart of all Service design and delivery. Young People have the right not to be judged and to feel safe and protected. Young People are respected and their culture, diversity, background and experiences are valued.

Rights - Inequalities, oppression, discrimination and exploitation faced by Young People are challenged and we provide Services within an equal opportunities framework.

Choice - Young People have open access to Services, supported by highly motivated and skilled staff. Prejudice and misconceptions held by Young People about other groups and/or members of society will be challenged constructively to enable them to understand and embrace equality and diversity.

Participation - Young People engage voluntarily and are encouraged to make informed choices based on accurate and clear information.

Our Ongoing Priorities

The following priority areas were identified during our Streetwise Strategic Review Meetings held throughout 2021/22, influenced and informed by Young People, Service Users, Staff and Trustees. Streetwise continues to focus on maintaining its Core Services whilst adapting and responding to the needs of beneficiaries influenced by the ongoing Coronavirus Pandemic. The Charity will work with Young People to identify and create new Services, developing a clear list of projects ready for potential funding applications. We will continue to develop new Outreach opportunities with schools and neighbourhood communities whilst maintaining and developing relationships with funders and local businesses.



CORE SERVICES – Working with Young People

1. Information, Advice and Guidance
2. Mental Health & Wellbeing (Counselling Service)
3. Relationship, Contraception and Sexual Health (CASH) Services
4. Detached & Outreach Youth Work
5. Young People's Participation & Social Action Projects



Covid-19 Response

Throughout its long history, Streetwise has always supported vulnerable Children and Young People when they are most in need, including at times of crisis, so when COVID hit, Streetwise not only rose to the occasion, but we immediately began to think differently about how we could use our experience and expertise to meet the demands of the day.

The whole Streetwise staff Team transformed their ways of working overnight to use phone, messaging apps, video calls, gate calling, Outreach, dial and deliver to continue to reach Children and Young

People at risk of harm and those struggling with their Mental Health and Emotional Wellbeing.

It quickly became apparent that the economic and social effects of the necessary Lockdown measures would take a heavy toll on Young People's education, training, development and most importantly their wellbeing, both in the short term and for years to come. Not only did this place huge pressures on families, education, statutory Services etc, it resulted in increased demand for Streetwise Services, whilst placing additional challenges on maintaining staff wellbeing and securing vital funding.



Looking forward, despite the varied challenges presented by the Pandemic, there are many reasons to be optimistic. Among them is the fact that adversity clearly gave rise to invention, comradery and staff solidarity, with Streetwise embracing both hybrid physical and digital ways of working and developing partnerships with others, to a greater degree than ever before. We believe our ability to flex our approach will serve us, Young People, families and communities, especially well for years to come.

We are extremely proud of how our amazing Streetwise Staff Team, Trustees and Volunteers responded to the unique and unforeseen challenges we faced in 2021-22, and which we continue to face today.



We hope this Annual Report helps to highlight some of the many activities delivered and the overwhelming support and responses we received from our supporters and beneficiaries.



Sarah Davies Smart Works Event



PCC Kim McGuinness, Chief Constable
Winton Keenen

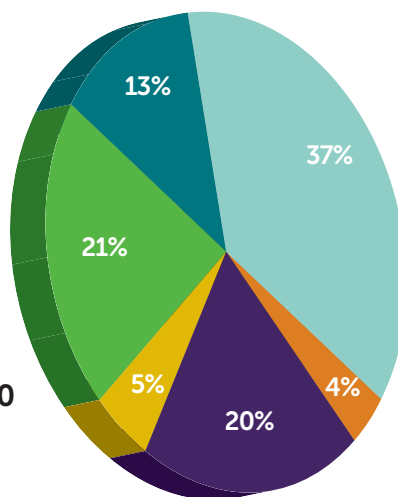
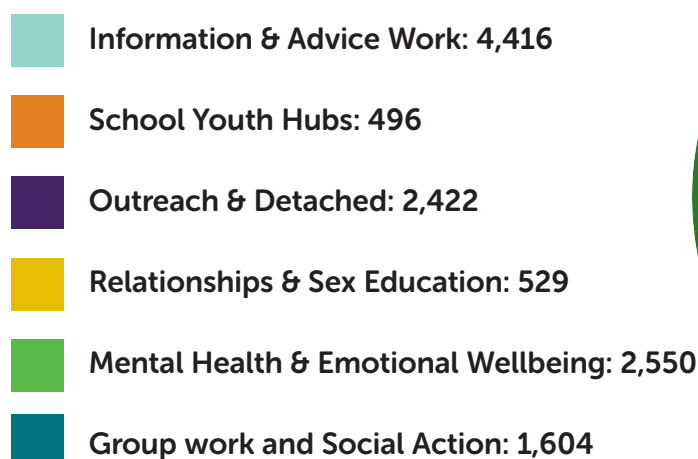


Radio Newcastle Gilly Hope



Achievements and Performance

During the 2021/22 Covid Pandemic year our Streetwise Team supported work with over **7,750** Children and Young People through **12,017** initial contacts/visits. **4,416** Young People through Information, Advice and Guidance drop-ins, telephone, social media, website contacts. **638** Young People through **2,550** Counselling, Mental Health and Emotional Wellbeing one-to-one support sessions. **473** Young People attending **529** Relationship, Sexual Health Education and NHS Clinical sessions. 1,562 Young People through **2,422** Outreach and Detached Street Work contacts including **496** Young People through our new Youth Hubs in Schools. **160** Young People attending **1,604** Group Work workshops and Social Action sessions.



1. Information, advice and guidance

As a direct consequence of Covid we were unable to offer regular one-to-one information, advice and guidance open access drop-in sessions at Streetwise, so we continued to promote and provide telephone and online information, advice and guidance opportunities using Streetwise Social Media, Facebook, Instagram, mobiles/telephone lines achieving over 4,416 contacts and reaching:

-  Social Media Followers = 6,949
-  New Facebook = 56,214 Reach
-  Instagram = 39,642 Impressions
-  Twitter = 155,167 Impressions

During the year we also researched and reproduced our online Therapy Bytes eBrochure designed to support Young People to access wellbeing apps and digital resources. This has proved to be a lifeline for many Young People, especially as they start getting used to coming out of Lockdown and trying to get back to a 'normal' way of life.

By employing additional Mental Health and Wellbeing Practitioners we have also been able to provide ongoing support and one-to-one check-ins for Young People whilst they have been unable to access face-to-face therapeutic support, helping to prevent Mental Health or Emotional Wellbeing concerns escalating. The staff Team continue to reassure Children and Young People that they can call Streetwise and have a wellbeing chat or conversation at any time during the week. Towards the end of 2021-22 our anonymous feedback form found that 99 per cent of Service users said that they always felt their views and opinions were listened to, 96 per cent said that they felt able to inform and influence decisions that were made about their support or activities on offer, 85 per cent said that they felt they felt more confident about making positive choices for themselves, 100 per cent said they felt their rights and confidentiality was respected and 100 per cent said they would recommend a friend to Streetwise.

Young people's Service User Feedback



"Enjoyed the chat helped me to get things across".



"I felt extremely safe, listened too, respected and heard and uplifted".



"I have felt very comfortable and confident talking to one of the workers, she has helped me a lot and supported me".



"I love how sensitive the staff are"



2. Mental Health and Wellbeing Services (Counselling Service)

Our Mental Health & Wellbeing Service continues to offer Young People a choice of online or face-to-face support, notably during the year more Young People preferred to opt for face-to-face support. Streetwise continues to offer a choice of therapeutic approaches and counselling modalities six days a week including every Saturday, weekday afternoons and late evenings. As the Lockdowns started to lift, we were able to offer Streetwise Covid-19 safe face-to-face sessions back in the building, specifically for those Young People struggling with limited IT, safe space and those Young People specifically affected by Domestic Violence or Sexual Assault.

During the year, the Mental Health and Wellbeing Service received **638** referrals, completed **427** assessments, supported **541** individual Young People and delivered **2,550** counselling and Emotional Wellbeing sessions. On average the Service offered **218** counselling sessions per month or **55** counselling appointments per week. Streetwise continues to offer Early Help via our Children's Wellbeing Practitioners (CWP's) who work with Young People aged 11-18 years experiencing low mood or anxiety. The CWP intervention has proved to be successful, so we continued to support three new CWP student placements again in 2021/22.

Our Mental Health & Wellbeing Project in partnership with the Outer West Primary Care Network has continued to grow from strength to strength. Two Project Workers provide one to one support and groupwork activities for Young People experiencing low mood and anxiety to help prevent the escalation of mental ill health for these Young People. Referrals are received from the eight outer west GP practices and this intervention has already witnessed a significant reduction in the numbers of Young People being referred to CAMHS and having to wait on long waiting lists. This work has now led to the commissioning of 6 additional Mental Health and Wellbeing Practitioners supported by three Primary Care Networks in Newcastle.

Feedback from Outer West Young People;



"I can do my schoolwork now I am not being sick with anxiety. I feel much more confident in school. My Streetwise worker put a buddy in place for me at school, to come to lessons with me and help me find my way around the school and get to lessons. The bullying in and out of school has stopped since my support worker spoke to my Head of Year, and he spoke to the person that was bullying me".



"Anxiety has significantly reduced from having support in place and I have stopped being sick going into school in the morning. I have stopped banging my head when I'm stressed. I am now talking to people much more about problems and worries".

Top presenting issues

Low mood (**53%**), anxiety (**51%**) remain the top presenting issues followed by low self-esteem (**26%**), stress (**24%**) low confidence (**23%**). Often these issues are presented with a range of underlying problems including, but not surprisingly anxiety, dealing with change, family issues, low mood and Covid Pandemic.



Victims of crime

We continue to support and prioritise young victims of crime with funding support from the Northumbria Police & Commissioners Supporting Victims Fund. We received 44 referrals during the first quarter of 2021/22 nearly exceeding our annual referral quota of 50 for the year. Hence in quarter two we reduced our referral geographical area to Newcastle only, enabling us to offer support to victims of crime by receiving referrals via our NHS Cumbria, Northumberland, Tyne & Wear Foundation Trusts (CNTW) contract. During the year we supported 116 victim of crime referrals comprising of;

Nature of Support (Crime Type)	Q1	Q2	Q3	Q4	Cumulative Total
Domestic Abuse	23	11	8	6	48
Sexual Abuse	9	8	6	9	32
Child Sexual Abuse	0	1	0	0	1
Assault/Physical Attack	6	0	4	2	12
Verbal Assault	0	0	1	0	1
Online Grooming	3	0	1	1	5
Other	6	7	1	3	17
Total:	47	27	21	21	116

We also offered group work opportunities to those in the Northumbria Policing area. Our Anger Management workshop is a 2-week online programme offering Young People coping strategies on how to manage their anger. This has been attended by 12 Young People. Our H.E.R group (Heritage, Empowerment and Rights) and Information, Advice and Guidance sessions have supported 19 Black, Asian and Minority Ethnic (BAME) Young People who have attended a total of 76 workshops.

Caitlin's story

Caitlin is 24 who recently discovered her father had sexually assaulted her younger sister. She wanted to access therapy to better understand her emotions around the disclosure and the impact it was having on her and other close family members. Caitlin stated that she felt 'in limbo' and said this was also affecting her sleeping and eating. Her father had never been sexually inappropriate with her but had been aggressive and verbally abusive in the past. Caitlin's father is an alcoholic, and she felt his actions needed to be addressed and actions needed to take place. Caitlin wanted other close family members to know what had happened, she wanted to support them to cope and deal with this knowledge/abuse. She also wanted to stop all contact with her father and let him know that the rest of the family wanted to end their contact with him. Through her counselling support Caitlin was able to better understand her own emotions and she took time to listen and talk with the rest of her family, where they have managed to put distance between themselves and their father. She feels a lot stronger and able to offer support to her sister.



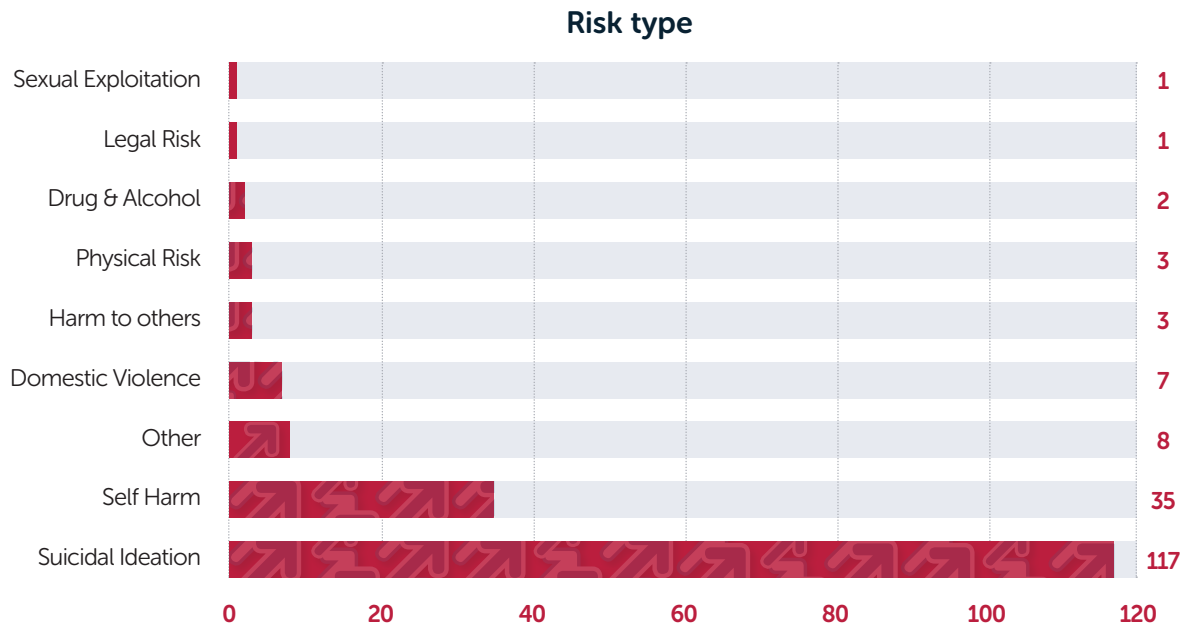
'It's been good not to worry about dad all the time. I can focus on normal 20+ something stuff'

Therapy Clinical Outcomes in Routine Evaluation (CORE) scores:

- Pre-therapy = 17
- Post therapy = 10

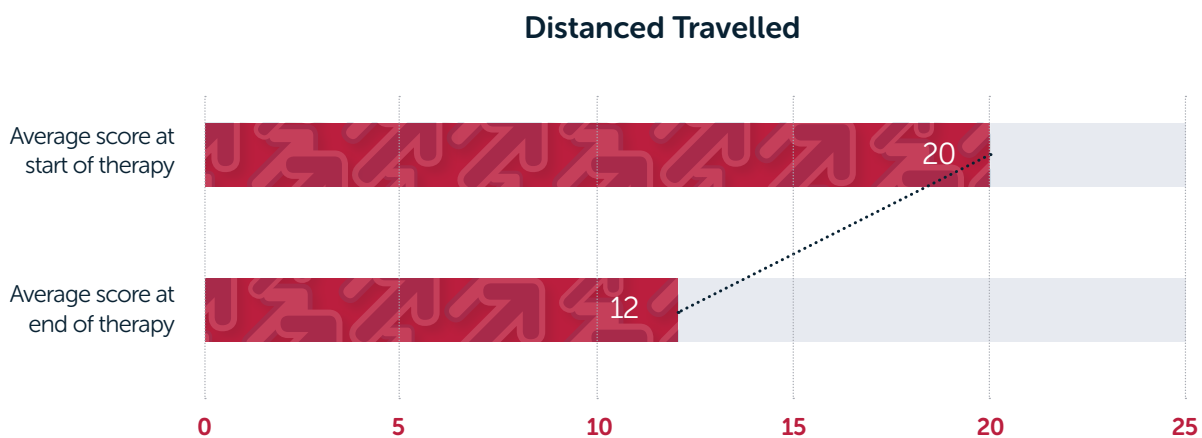
Safeguarding risks

In total **177** safeguarding concerns or risks were raised during either initial assessment or therapy this compares to the previous year at **186**. The main risk area continues to be suicidal thoughts and ideation.



Service user outcomes

Young People complete a CORE Monitoring form at every session. This measures their wellbeing, functioning, problems and risk. The form is scored out of 40 with above 25 being severe Mental Health distress, 20-25 being moderate severe, 15-20 being moderate, 10-15 being mild, 5-10 being low level and 0 to 5 being healthy. Overall Streetwise Service outcomes saw an improvement in Young People's wellbeing by **8** points, using the session-by-session outcome measures.

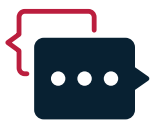


Service user's feedback



Did you see a positive change in yourself since coming to Streetwise?

If so, what is it? (Sample of responses below).



'My counsellor helped me realise that the thoughts I have about myself aren't really what I thought but rather what people have said that have stuck with me which was such a big realisation and has helped me be kinder to myself'.



'I feel like I am able to deal with my moods a lot better now I have been to Streetwise. I was in a very low place before and didn't know what to do but my worker helped me deal with those feelings'.



'Expressing my opinions and feelings in a safe environment allowed me to approach them in a different and healthier way. It also made me consider questions that I have never thought to ask myself'.



'Life is much better since finishing CBT, I can look at problems realistically and have an understanding now for the first time in my life that only I can control what I worry over. This has been the longest period of my life that I've been happy and worry free!'



Taking drugs constantly, self-harm and manic behaviours, panic attacks have reduced substantially, and suicidal thoughts and ideation have depleted'.

3. The Contraception and Sexual Health Services (cash)

Our CASH drop-in clinics came to a dramatic halt due to Covid-19 and the Lockdowns, hence they are taking a huge amount of time to recover, however we are starting to witness a graduate increase in footfall. However, throughout the year we have continued to provide Streetwise Project Workers to offer reception and front-line triage duties at the NHS New Croft Centre supporting a weekly CASH drop-in Service for under 17-year-olds, where we have supported over 327 Young People. We have just established a new CASH drop in at Walker Riverside Academy which supported 64 Young People in its first month of March.

We have recently secured a Local Authority Sexual Health contract for three years to relaunch Young People Sexual Health Education and Support Services across the city in partnership with Children North East which means we can now focus on relaunching Service for Young People across the city.



4. Detached & Outreach Youth Work

The Detached Street Work Team, funded by Newcastle Fund Round 11 and Newcastle City Council Youth Fund, continued to provide vital individual support and small group work activities for Young People on the streets of Newcastle during the past year. The Team was out on the streets three/four evenings/weekends per week in all weathers covering the most deprived areas in Newcastle both pre and post COVID. The Team was able to use the Streetwise Youth Van to deliver food and resources to vulnerable Children, Young People and their Families.

The lifting of Lockdown and COVID19 restrictions resulted in the Detached Team being able to offer more regular youth work sessions to Young People who frequent the City Centre, whilst still encouraging them to stay safe and avoid risk taking behaviour. The Detached Team have given out Streetwise PPE safety packs consisting of face masks, hand sanitiser and condoms to Young People and students on the streets and in parks in and around the City Centre.

The Detached Team have continued to encourage Young People to follow the Governments COVID guidelines of keeping socially distanced and regularly washing their hands.

During the school half term and summer holidays the Detached Team were part of the City Council's Newcastle Best Summer Ever (NBSE) program, that offered Young People a variety of diversionary activities as an alternative to Young People being drawn into risk taking activities during their school holidays. Being part of the NBSE also meant that the Detached Team were able to feed all participants who attended the activities delivered by the Detached Team and helped by the Youth Board who volunteered their time to work with the Detached Team to support their peers during their school holidays.



During the first 2 quarters of Newcastle Fund grant funding the Detached Team have noticed a rise in Anti-Social Behaviour (ASB) in the City Centre with the Team having to intervene between large groups of Young People who have been meeting up to fight and cause arguments between themselves which could have resulted in large scale disturbances on Northumberland Street in the City Centre.

The Detached Team continues to signpost Young People to Services the Team assess are the most appropriate Services for the Young Person's needs, such as Employability, Mental Health and Sexual Health Support. Since COVID 19 restrictions and Lockdown measures have been lifted the Detached Team are once again able to offer drop-in sessions at Streetwise to Young People as well as do Outreach Sessions where the Team are able to go out onto the streets and parks in the City Centre and invite Young People back to the Project at night and Saturday afternoons. These sessions give Young People a safe environment to access condoms, contraception,

pregnancy testing, Sexually Transmitted Infections Testing, Employability Support, Mental Health Support, Information, Advice and Guidance from the Detached Team.

Due to Lockdown and COVID restrictions being lifted the Streetwise Outreach and Detached Team have once again been able to deliver Fresher's information stands at the City's Universities and Colleges. In addition to this the Team have also been able to deliver Sexual Health Outreach Sessions to Young People in the City Centre. The Outreach and Fresher's sessions have given the Team the chance to offer Young People C-Card and condoms as well as information on where Young People can go for their contraception, condoms, pregnancy decision making and STI tests.

The Team registered overcontacts with Children and Young People during the year, they kept in contact with Young People and ensured that they had a trusted adult to call upon when needed.

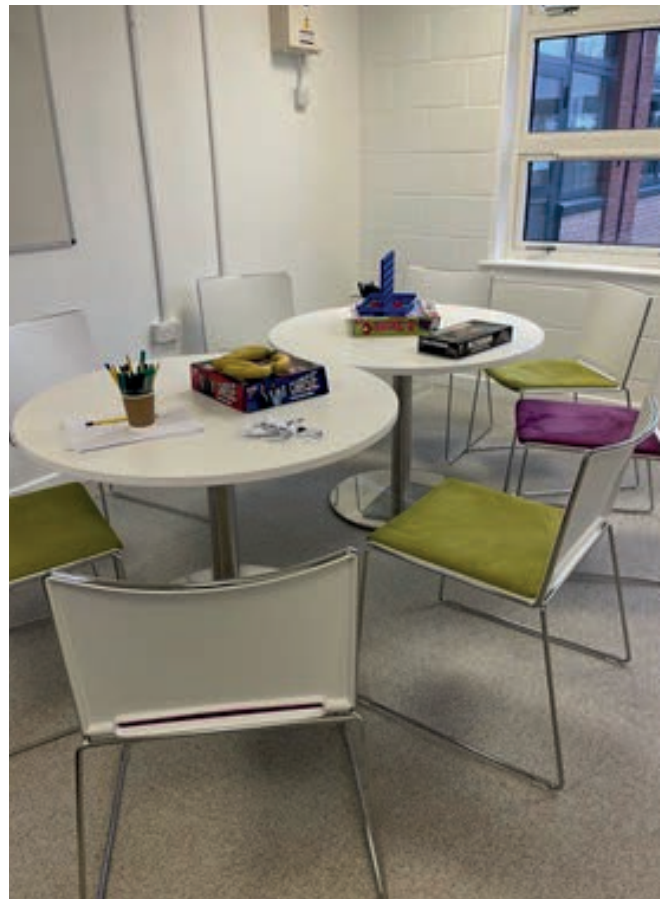
Early help youth hubs in schools

There is no doubt that the Mental Health and Emotional Wellbeing of our Children and Young People has been significantly impacted by the Coronavirus Pandemic. Right now, there are limited options for Young People when they first start to struggle with their Mental Health and Emotional Wellbeing (MHEW). This means, that for many, their Mental Health deteriorates before they get support.

During 2021 colleagues from Streetwise and the Gosforth Academy Trust (GAT) met together to explore how to support the increasing Mental Health and Emotional Wellbeing issues being presented and experienced by students. Together an Early Help Youth Hub Model was developed to help provide independent 'wrap around' Mental Health & Emotional Wellbeing support for students within an educational environment. The Model would help strengthen and enhance the positive learning environment within each Academy in partnership with teachers, parents and stakeholders. It will provide a one stop approach

to assist students, parents and teachers to access the right support at the right time. It will help prevent the escalation of Mental Health issues and reduce the need to make inappropriate referrals to statutory CAMHS/CYPS.

Each Early Help Hub offers a combination of **20** additional hours of specialist face-to-face support work for Children and Young People supported by approximately **33** hours of dedicated research, preparation, planning, monitoring, supervision staffing hours. It was agreed to pilot a Youth Hub Model in 3 of the GAT academies starting with Jesmond Park Academy in February 2022. These are early days but already students, teachers and their parents have welcomed the Streetwise Youth Hub into their school and take up of support Services equals 496 and is already making a huge difference in the lives of students. 9 Young People attending 32 counselling and Mental Health support sessions, 392 contacts via open access drop-in sessions, 57 contacts via additional group work sessions.



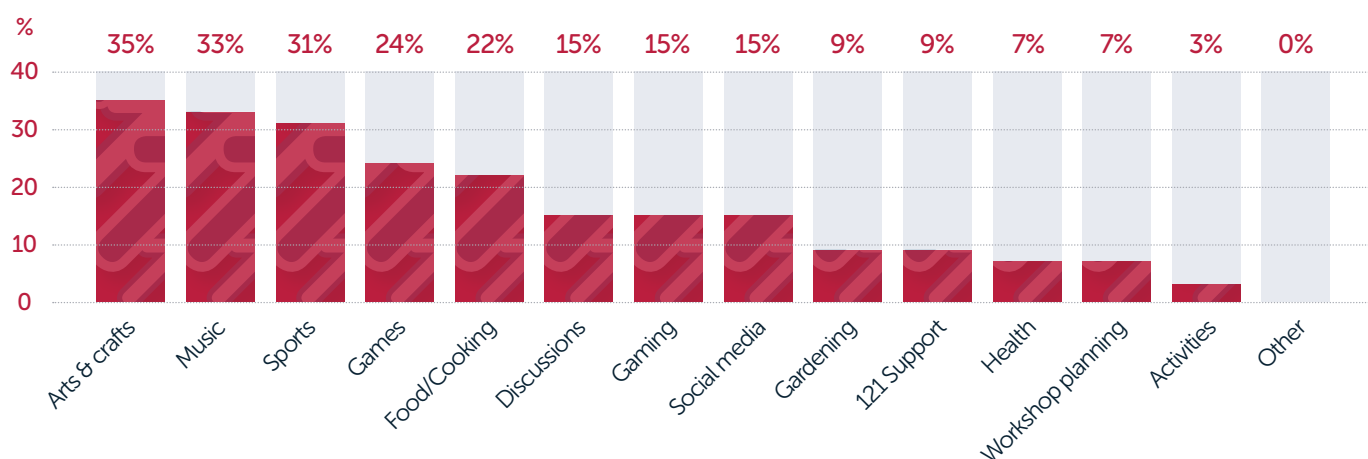
Young people's outcomes / impact and feedback

Young People are at the heart of our work and therefore direct feedback from Young People is essential and enables the Charity to respond appropriately and check that our Services are making a positive difference in their lives.

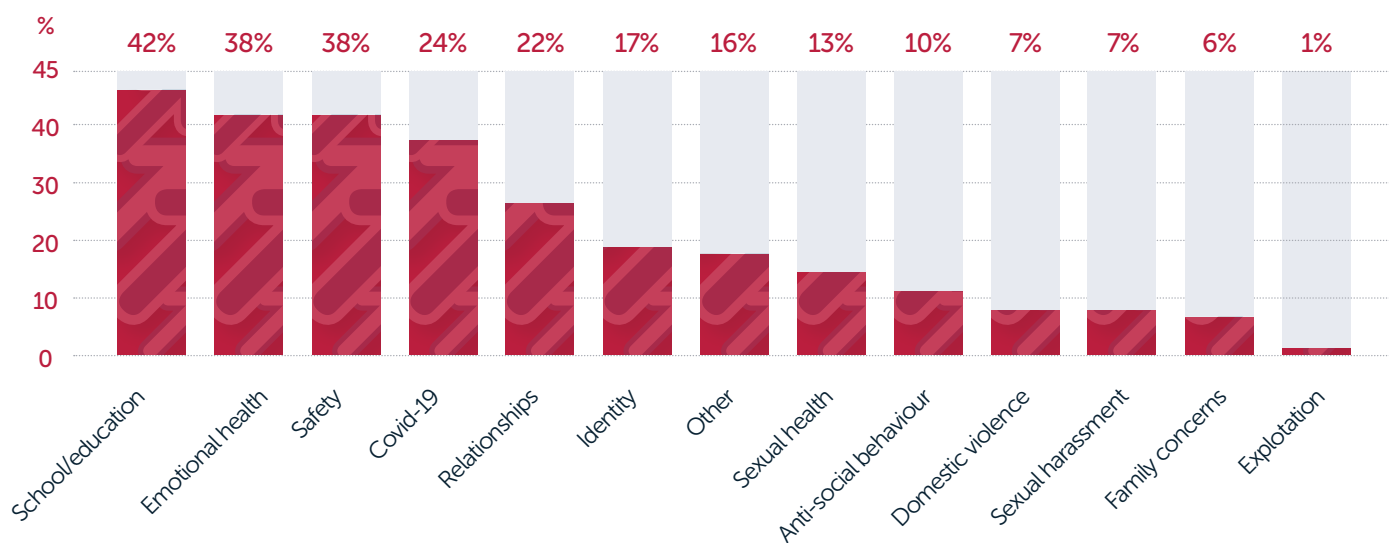
Streetwise celebrated **positive feedback from 327** Young People who completed our Service User Evaluation Forms (SUE), 72 per cent of Young People

highlighted that they felt happy after attending a session, 44 per cent said they felt more positive and part of something, 31 per cent felt connected and informed. 96 per cent stated that they were able to inform and influence activities, 99 per cent felt their views and opinions were listened to, 96 per cent said they would change their behaviour as a result of the activity they had attended, 97 per cent felt able to reduce any 'risk taking' behaviour, 100 per cent would recommend a friend.

What activities have you taken part in?



What have you talked about?

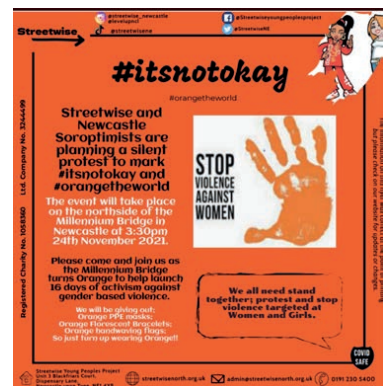


5. Young people's participation & social action projects

Streetwise Youth Board

The Streetwise Youth Board continues to make a significant contribution to the thinking, operations and development of Streetwise. During the past year they have:

- Taken part in the recruitment and selection of new staff
- Rebranded into a newly formed Youth Board
- Helped inform, design and deliver the Summer Activities Programme
- Taken part in the designing and filming of five hate crime videos
- Supported research and Service delivery developments
- #itsnotokay 16 days of activism against gender based violence



Level Up

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- Supported research and Service delivery developments
- #itsnotokay 16 days of activism against gender based violence



Streetwise 2021 - 2022 awards

2021 Winner of the GSK IMPACT Award in Partnership with the Kings Fund – Supporting excellence in community health. Judge's comment:



“Streetwise Young People’s Project is driven by the needs of Young People in Newcastle and does incredible work, supporting their physical and Mental Health as they move through to adulthood. The charity is agile and responsive and works hard to ensure all Young People can access support in a way which works for them. We were impressed by the depth and breadth of its collaborations with other charities and Service providers and the way it uses its knowledge to shape and influence its own and others’ Services”



Supporters / business achievements

- **Asda Byker** – food donations and refreshments for food treat packs.
- **Boots the Chemist** – Partnership work in securing period product donations.
- **The Gate** – donations and support with Young People’s events and activities.
- **Living Wage Employer** – Streetwise continues to be an official LWE.
- **Soroptimists** – donations and fundraising events.

A **BIG SHOUT OUT** for our Great North Runners, who raised over £2,000 for Streetwise.

Funding raised through public donations and individual donors/fundraisers is both humbling and overwhelming but unfortunately like many Charities we did not receive many donations due to Covid-19, but for those individuals who did donate thank you so much, every penny counts.



Donations can be made via our
www.justgiving.com/streetwise-ypp page



or text **STREETWISE10** to
70085 one-off donation of £10.



A **BIG THANK YOU** to our local Soroptimists members, who work tirelessly towards ending poverty, eradicating hunger, providing Education for all and preserving the environment. In particular to the wonderful Shirley Hallam Regional President for all her support and encouragement over the years.

Financial Review

	2022	2021
Total income for the year ended 31 March	£900,285	£809,996
Net income across all funds	£74,158	£19,155
The balance sheet		
Total funds carried forward	£331,901	£257,743
Unrestricted	£203,046	£116,521

The Charity, with the aid of sound financial management and the support of both its Staff and Volunteers generated a stable financial outcome for the period with sufficient reserves to ensure future commitments will be honoured.

Reserves policy and going concern

The Trustees have examined the Charity's requirements for reserves in light of the main risks to the Organisation. It has established a Policy whereby the unrestricted funds not committed or invested in tangible fixed assets held by the Charity should be sufficient to cover foreseeable contingencies. The reserves are therefore held for 5 main reasons:

- To pay salaries and any outstanding financial obligations should the Charity cease to exist.
- To fund redundancy payments in the event of the dissolution of the Company.
- To be accessed if in any fiscal year the income of the Charity was less than expenditure.

- To support the Company in time of need or necessity.
- To support any part of Streetwise Young People's Project.

The Trustees have agreed a target sum for 'Free Reserves' of 3 - 6 months' running costs (approx. £210,000 to 415,000). At 31 March 2022 'Free Reserves' (unrestricted and designated funds not invested in tangible fixed assets) were £235,846 (2021: £118,413) which represents approx. 3½ months of running costs.

Reference and administrative details

Charity number	1058360
Company number	32444990
Registered Office	Unit 3 Blackfriars Court, Dispensary Lane, Newcastle upon Tyne NE1 4XB

Our advisors

Independent examiner	Jim Dodds, Ellison Services Limited, Higham House, Higham Place, Newcastle upon Tyne, NE1 8AF
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Bankers

The CAF Bank
25 Kings Hill Avenue
Kings Hill
West Malling
Kent
ME19 4JQ

Directors and Trustees

The Directors of the Charitable Company (the Charity) are its Trustees for the purposes of company law. The Trustees and Officers serving during the year and since the year end were as follows:

Key Management personnel: Trustees and Directors

Trustees	Janis Smith	Chair (Appointed Nov 21)
	Lesley Bowes	Vice Chair
	Donna Bulmer	Treasurer
	Amanda Beckham	Secretary
	Ed Blazey	
	Jo Powell	
	Brooke Davison	
	Liz Trainor	
	Alasdair Upton	
	Simon Lindsay	
	Andy Roberts	Resigned Nov 21

Key Management Personnel: Senior Managers

Chief Executive	Mandy Coppin
Service Manager	Fred Suadwa
Service Manager	Vicky Smith

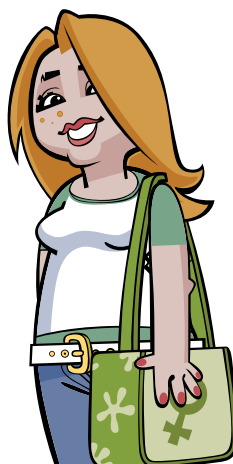
Structure, governance and management

Governing documents

The Organisation is a Charitable Company Limited by Guarantee, working since 1991 and was incorporated on 2 September 1996 and amended on the 14 May 2007. The Company was established under the Memorandum and Articles of Association which established the objects and powers of the Charitable Company and is governed under its Articles of Association. The Financial Statements comply with current statutory requirements, the Organisations Memorandum and Articles of Association and the Statement of Recommended Practice 'Accounting and Reporting by Charities' in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2015).

Appointment of trustees

New Trustees are appointed at any point during the year. Our aim is to appoint Trustees with the values, skills and experience relevant to the Voluntary & Community Sector and to the specialism of our Service Values, Principles, Mission Statement and delivery style. Trustees are recruited through local advertising, personal recommendations from existing Trustees, their contacts, the Chief Executive and the whole Staff Team.



New Trustees are provided with an induction pack, which includes;

- Roles and responsibilities
- Legal obligations under Charity and Company Law
- The Memorandum and Articles of Association
- The Committee and decision-making process
- The Business Plan and recent financial performance of the Charity.

Trustees are encouraged to attend appropriate external training events where these will facilitate the undertaking of their role.

Organisation

The Management Board meets each month and oversees the administration of the Charity encompassing the Strategic Vision, Financial Accountability and Risk Management. The Operational Management of the Organisation is undertaken by the paid Staff Team in partnership with several key Stakeholder Organisations and Partners.

Pay policy for senior staff

The salary of the Chief Executive Officer is benchmarked against similar positions advertised within the Region.

Risk management

The Management Board conducts its own review of the major risks to which the Charity is exposed and regularly reviews systems that have been established to mitigate those risks. Significant external risks include the impact of the Coronavirus Pandemic, our reliance on grant funding and the increased time, effort and energy that is required to complete funding applications to continue our work. The Charity pays high salary costs for JNC qualified Community & Youth work Practitioners and BACP Counsellors compared to the current market, which presents a risk in that other similar sized charities can submit more competitive tenders/applications for similar work, resulting in Streetwise being overlooked. The Charity holds a huge amount of personal identifiable data which needs to be secure and managed effectively, so we are constantly reminding ourselves of the risk posed by holding and gathering such data. We do mitigate against this risk by holding the majority of

this data on a secure data management system, in line with GDPR. We have increased our security by initiating Multi-factor Authentication (MFA) but we are at no time complacent. Internal risks are minimised by the implementation of procedures for authorisation on all transactions and projects and for ensuring the consistent quality of the delivery of all operational aspects of the Charitable Company. These procedures are regularly reviewed, especially considering the impact of Covid-19 and will continue to be reviewed as an ongoing process going forward in the coming months.

Funders

Streetwise are extremely grateful to our Funders and Stakeholders who recognise the importance of our work and the benefit it provides to Young People. On behalf of our Service Users and our Team and Trustees a huge thank you to all our Streetwise Funders, Individual Donors and Partner Organisations/Agencies. Thank you for helping us to make Streetwise the great Organisation that it is for Young People.



Public benefit

In setting plans and priorities for areas of work, our Trustees have followed guidance from the Charity Commission on the Provision of Public Benefit, in accordance with Section 17 of the Charities Act 2011. In particular, the Trustees consider how activities will contribute to meet the objectives they have set and focus on the Services that will deliver the greatest impact to the most vulnerable Children and Young People.

In delivering these Services, we clearly identify the benefits to Service Users. We also monitor progress to ensure benefits are accruing as planned, and to learn any lessons that can be fed back into informing and influencing future planning and Service delivery.

We have demonstrated how Streetwise delivers its Principal Charitable Objective — to preserve and provide for the Physical and Mental Health of Young People; by providing Services that support and empower Children and Young People, and by listening to the needs of Young People and campaigning for change that will improve Children and Young People's lives, Streetwise helps some of the most vulnerable Children and Young People to reach their full potential. We hope the wide-ranging and substantial impact of our work is demonstrated in this Report. Our work benefits Society as well as the Beneficiaries themselves. In doing this, Streetwise meets the public benefit requirement as set out in section 4 of the Charities Act 2011.

Our stakeholders

A big thank you to all our partners including; The Gate, Barnardo's, NEYouth, Children North East Young People's Services, New Croft Sexual Health Services, MESMAC, Tyneside and Northumberland Rape Crisis, Kalmer Counselling, North East Counselling Service, C-Card, NE1, Newcastle Health Promotion Team, Newcastle/Gateshead CCG, Left Hand Gang, Newcastle College, Durham University, University of Sunderland, Newcastle University, Phoenix Detached Project, Byker Community Centre, Mental Health Concern, Vaulkhard Leisure, Linskill Centre, HAREF, FAR, St Martins Community Centre, Byker, School, Walker School, Benfield School, Excelsior Academy, Sandy Duff, Sue Wild, Janice Irving, Mark Hedley, Shirley Hallam, Alan Brice, Tim Diggie, Gemma Elliott, Brigid Joughin.

Trustees' responsibilities in relation to the financial statements

The Charity Trustees are responsible for preparing a Trustees' Annual Report and Financial Statements in accordance with applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice).

Company Law requires the Charity Trustees to prepare Financial Statements for each year which give a true and fair view of the state of affairs of the Charitable Company and the Group and of the incoming resources and application of resources,

including the income and expenditure, of the Charitable Group for that period. In preparing the Financial Statements, the

Trustees are required to:

- Select suitable Accounting Policies and then apply them consistently
- Observe the Methods and Principles in the Charities SORP
- Make judgements and estimates that are reasonable and prudent
- State whether applicable UK Accounting Standards have been followed, subject to any material departures disclosed and explained in the Financial Statements
- Prepare the Financial Statements on the going concern basis unless it is inappropriate to presume that the Charity will continue in business.

The Trustees are responsible for keeping proper accounting records that disclose with reasonable accuracy at any time the financial position of the Charity and to enable them to ensure that the Financial Statements comply with the Companies Act 2006. They are also responsible for safeguarding the assets of the Charity and the group and hence taking reasonable steps for the prevention and detection of fraud and other irregularities.

The Trustees are responsible for the maintenance and integrity of the Corporate and Financial information included on the Charitable Company's Website. Legislation in the United Kingdom governing the preparation and dissemination of Financial Statements may differ from legislation in other jurisdictions.

This Report was approved by the Trustees on:

and signed on their behalf by:

Janis Smith
Chair

Donations to Streetwise

Donations can be made via our www.justgiving.com/streetwise-ypp page or text:

- **STREETWISE5** to **70085**
one-off donation of **£5**.
- **STREETWISE10** to **70085**
one-off donation of **£10**.
- **STREETWISE20** to **70085**
one-off donation of **£20**.

Via PayPal:

<https://paypal.me/StreetwiseNorth>

Thank you



Streetwise 
YOUNG PEOPLE'S PROJECT

Streetwise
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Dispensary Lane
Newcastle upon Tyne
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www.streetwisenorth.org.uk

Registered Charity Number: 1058360

Company Number: 3244499